

Stonnington Jazz continues to be one of Australia's leading jazz festivals. In its 12th year, the festival maintains its strong track record of presenting memorable performances from 100% Australian talent with each year having near sold out shows.

For this year's line-up, we're bringing some of the best Australian jazz musicians to Stonnington, giving both locals and visitors, young and old, the chance to be wowed in some of our most iconic venues and open spaces around town. Across a wide range of jazz styles, we feature both established names and those in the early stages of their career.

Whether you are a passionate jazz fan or a newcomer to the exciting world of jazz, there are plenty of shows in this year's program that we're sure you will enjoy.

**Dates:** 11 May – 21 May 2017

**Website and full program:** [www.stonningtonjazz.com.au](http://www.stonningtonjazz.com.au)

## **Are there any free events?**

Yes! There are a number of free concerts, workshops, and events. These can be found in the Stonnington Jazz program both online and in print. Keep in mind that you may need to register for the session.

## **Are all elements of the program suitable for a general audience?**

*Mad Jazz 2* is only suitable for 18+, however the rest of this year's program is open to all ages.

## **What about accessibility needs?**

Stonnington Jazz welcomes people with access requirements. Most venues involved in the festival have wheelchair access and a number feature hearing loop systems. We recommend contacting the venue directly to confirm their provisions, and letting us know via email or phone at time of booking if you will require any assistance on the night.

'*An Australian Jazz Legacy*' Opening Gala will be Auslan interpreted. If you intend to utilise the service, please let us know via email or phone so we may reserve you an appropriate seat.

## **How do I purchase tickets?**

Tickets can be purchased online through the [Stonnington Jazz website](http://www.stonningtonjazz.com.au). Tickets will also be available on the door, unless sold out prior. Please note that door sales will be EFTPOS only.

In addition to online booking, performances at Chapel Off Chapel may be booked directly through the venue on 8290 7000 or in person.

## Do I qualify for a Concession price?

Holders of any of the following are entitled to a concession fare:

- Health Care Card
- Secondary or Tertiary Student Card
- Seniors Card
- MEAA
- Companion Card

Don't forget to bring your concession card with you as you may be required to present it prior to entry.

## Are companion cards accepted?

Yes. Companion tickets may be booked online with the purchase of a ticket. Please note the companion card must be presented prior to admittance.

## I'm having trouble with tickets, what can I do?

Our ticketing system works best with Chrome, so if you are able to book through that browser we do recommend it. If you run into any troubles with ticketing you are welcome to contact us via phone or email.

If you have misplaced your ticket you can view the booking or re-send tickets through the [Ferve website](#). Keep in mind, tickets may be scanned from mobile devices, so you don't even need to have a printer handy.

## Can I get a refund?

Tickets are not exchangeable or refundable except in certain circumstances where required by law as stated in the Terms and Conditions of purchase. Please see [Ferve FAQ's website](#) for more information.

## Where am I sitting?

All the events in Stonnington Jazz are general admission. Events at Malvern Town Hall have an option to purchase Balcony tickets for a discounted price, these tickets entitle you to general admission within the balcony seats only.

## How do I get there? Is there parking?

Events are held at multiple locations across Stonnington. Head to the back page of the program (or [here](#)) for a visual overview of all our venues. Each is located nearby to either a train or tram stop and we encourage utilising public transport (you can plan your journey with PTV [Journey Planner](#)). There is limited free street parking and paid parking available nearby to each venue.

## Can I BYO alcohol to the event?

No. There will however be drinks available for purchase from our licensed venues and at *The Jazz Age Lawn Party*.

## What about food?

All licensed venues will have snacks available but if you're after something a little more substantial the dining experts at OpenTable have curated offerings from local restaurants in our Jazz Tables initiative. Have a look in the printed program or [online](#).

## Is there a cloak room?

Unfortunately not.

## Can I take photos at the gigs?

Visitors are encouraged to take photos and share on social media. To see posts shared on social media use the #stonningtonjazz hashtag.